



## High level - Engagement Plan

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### PURPOSE OF ENGAGEMENT

Council has requested a review of Homelessness, Social Housing and Housing Affordability Policy and a homelessness round table to support the policy review.

It is noted, extensive feedback was provided by key stakeholders in 2022 when consultation was undertaken for the Homelessness, Social Housing and Housing Affordability Policy. However, the new approach requires further feedback to shape Council's involvement in homelessness responses.

Feedback from stakeholders will be sought to:

- Inform key stakeholders of Council's new draft Homelessness Policy
- Seek feedback on the proposed policy and background paper to ensure the information, data and actions are in line with the needs of the community
- Enable advocacy to the State and Federal Government.

### BACKGROUND INFORMATION

The Homelessness, Social Housing and Housing Affordability Policy was endorsed by Council on 10 May 2022. This followed engagement which took place between 24 January 2022 to 10 May 2022.

Supporting people in the city who are vulnerable, homeless or at risk of homelessness, has been a long-term priority area for the City of Adelaide.

### STRATEGIC LINK

City of Adelaide Strategic Plan 2020-2024 provides the following overarching strategic directions and actions to support this policy.

Adelaide: the most liveable city in the world

- Outcome: Well planned and inclusive residential population growth
- Outcome: Functional Zero homelessness
  - Action: Continue support for the Adelaide Zero Project and other initiatives to achieve functional zero homelessness (Action 1.3)
  - Action: Support health and housing for vulnerable people and young people (Action 1.5)

### LEGISLATIVE REQUIREMENTS

Council has no legislative requirement to engage on this policy. Council's Community Consultation Policy will be used to guide the process.

## TIMEFRAMES

These timeframes are indicative only.

Timeframes	Action	Comment
After Council on 13 June 2023	Engagement (4-8 weeks)	<p>A range of tools will be used to communicate and seek feedback these include:</p> <p>social and digital platforms</p> <p>Your Say Engagement Pack with Survey (hardcopy + online)</p> <p>Face to face meeting and group meeting</p> <p>Targeted stakeholders engagement including government agencies, city service providers, local government networks and with key resident and precinct groups.</p> <p>Emails and website</p> <p>Advertising in media</p>
After Council on 13 June 2023 (within 6-8 weeks of Council decision)	<p>Round Table with key stakeholders and people including those with lived experience.</p> <p>Chaired by the Lord Mayor.</p>	The purpose of this is to support a facilitated discussion about current challenges and opportunities in the City of Adelaide.
6 to 12 August 2023	Homelessness Week facilitated by Homelessness Australia	Opportunities to listen and hear innovative and targeted ways to address homelessness in the City of Adelaide.
October to December 2023	Report to Committee and Council on the draft policy.	Identify key opportunities for change to Council policy.

## LEVEL OF ENGAGEMENT

Level of Engagement	Inform	Consult	Involve	Collaborate	Empower
<b>Goal</b>	<b>One way communication</b> to provide balanced and objective information to assist understanding about something that is going to happen or has already happened.	Two way communications designed to obtain feedback on ideas, alternatives, and proposals to inform <b>our decision making</b> .	Participatory process designed to help identify issues and views to ensure that concerns and aspirations are understood and considered prior to <b>our decision making</b> .	Working together to develop an understanding of all issues and interests to work out alternatives and identify preferred solutions for <b>joint decision making</b> .	We may facilitate the process and/or upskill community. <b>Places final decision-making in the hands of the community.</b>
<b>Approach</b>	We will <b>share information</b> about a decision or direction.	We will <b>explore options</b> , gain feedback and an understanding of your concerns and preferences.	We will <b>involve you</b> in the process so your ideas, concerns and aspirations are reflected in the alternatives developed or the final decision.	We will <b>collaborate with you</b> so your advice, innovation and recommendations are included in the final decision that we make together.	We will implement, or support you to <b>implement what you decide</b> .
<b>Role of Stakeholder/ Community</b>	<b>Listen</b>	<b>Contribute</b>	<b>Participate</b>	<b>Partner</b>	<b>Decide</b>

## EVALUATION PLAN

Feedback received through the consultation process will be collated and reported to Council for review. Once this feedback has been considered it will be incorporated into the policy for final review and decision.

The consultation will be evaluated with the following performance indicators:

- Support of stakeholder and community members reached.
- Support of participants in the process to reconsider the policy.
- Number of quality responses received.
- Responses received by people with lived experience.
- Feedback about the process.
- Timeframes and budget were delivered.